

# Intellective

## Migrating to IBM Case Manager

Leverage New Functionality with Minimal Risk and Operational Impact



Looking to migrate your IBM FileNet Solutions to IBM Case Manager? Need to minimize the risk and ensure success? Need a partner who has real world experience? Here's some help.

Many companies are still using solutions built on IBM FileNet Business Process Framework (BPF) and FileNet BPM. If you're one of them, and are wondering how to migrate to a new solution leveraging IBM Case Manager (ICM) and current versions of IBM FileNet P8, know that you're not alone.

There are many considerations when planning an upgrade to the current versions of ICM and P8 including product and security differences, determining exactly what to migrate, as well as leveraging new capabilities.

Minimizing the impact on business users while still leveraging new capabilities is paramount. Selecting an established partner with relevant experience, tools,

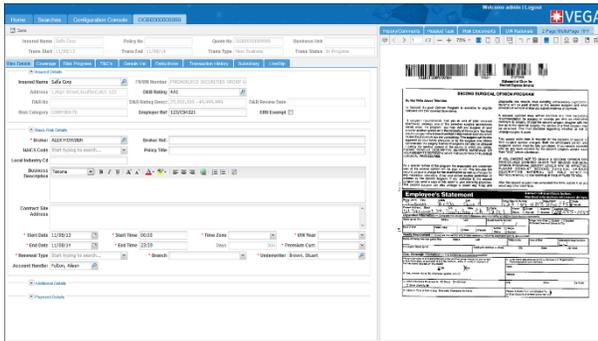
products and an established history of success makes all the difference.

Key considerations for migrating to ICM:

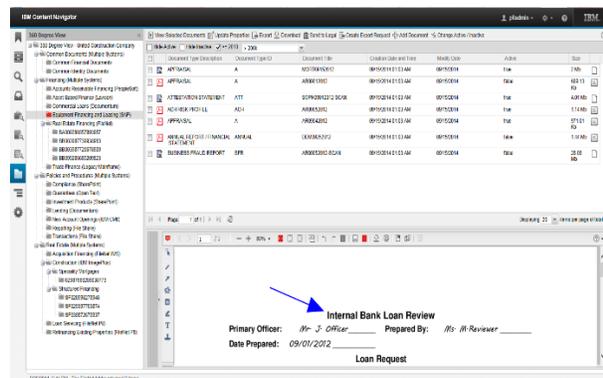
- Transformation of legacy objects into the new ICM case format
- Effective replacement of the BPF user experience to minimize business impact
- Migration of closed & in-flight work items into new more efficient process maps
- Migration of audit objects, logs, and analyzer data
- Object security and taxonomy
- Content and data transformation, verification, and cleanup
- Leveraging new ICM features and capabilities as part of the migration

Intellective has been doing BPF development and migrations for years. Many of our principals created BPF while at FileNet. Our knowledge and experience have helped numerous customers' complete complex migrations to the latest IBM P8 platforms.

Our products, Intellective Unity and Interchange, grew out of the need for an Application Modernization Foundation that would allow BPF (and other BPM application) users to migrate quickly to newer versions of IBM software while minimizing user impact.



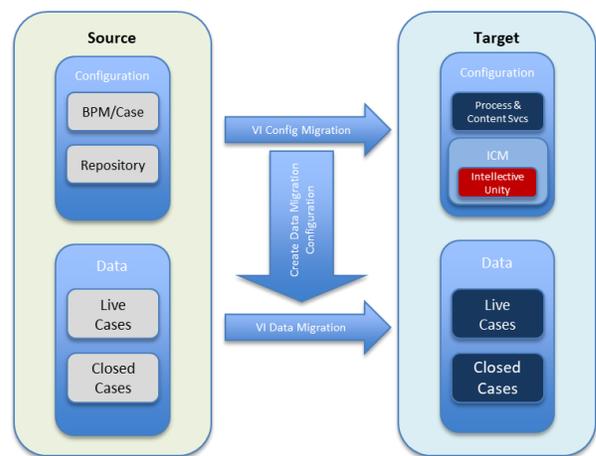
We can even move you from your BPF environment to the new IBM Content Navigator user experience.



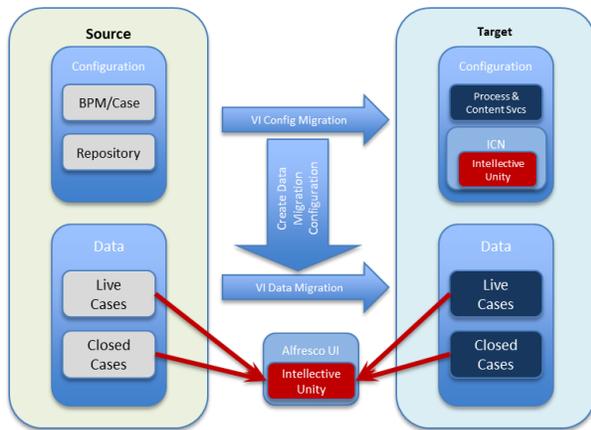
Intellective utilizes advanced tools, including Interchange, in our ICM migrations. Interchange is a flexible, proven solution for migrating content and metadata from one repository to another.



Intellective Interchange reads the BPF Configuration and automatically create the equivalent ICM Configuration in addition to migrating both open/active cases and closed cases. In addition, Interchange can automatically recreate standard BPF user interface constructs in Intellective Unity, dramatically shortening the time to migrate to ICM.



A unique approach to migrating from BPF is to utilize Intellective Unity to connect to both BPF and ICM simultaneously from the same UI. Using this approach means old cases in BPF can be completed, while new cases can be created in ICM. Once the BPF case closes, Interchange can move the closed case over to ICM for archiving. After all BPF cases complete, the BPF system is retired. This approach virtually eliminates user impact to your BPF to ICM migration.



All of our migrations follow a proven methodology to ensure success. But when it comes to migrations, experience is everything. No other company knows how to migrate your legacy solution to ICM better than Intellective.

Our depth of experience in both the technology, and practical business application, make Intellective the perfect partner for your migration project.

Contact us and let our experts show you how you can migrate to the latest version of IBM FileNet P8 and Case Manager.

For more information on how Intellective can help your company meet its goals, please contact your Intellective representative or Intellective Business Partner, or email us at [sales@intellective.com](mailto:sales@intellective.com)

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