



Intellective Professional Services

Intellective helps businesses achieve digital transformation and overhaul business processes. We offer vertical domain expertise in insurance, banking and government, in addition to horizontal expertise in areas such as governance, records management and enterprise architecture.

Strategy

Intellective's primary service offering is Business Transformation. We excel in fixing or improving complex, enterprise, business-focused solutions; including governance, change management and implementation. We create a success framework based around the concept of "Think Big, Start Small, transform with agility".

Recently, we completed the transformation of the business operations of one of the largest insurance providers in the world by modernizing a variety of business processes and creating global standardization. We reduced the time it takes to create a complex, multinational, multi-line insurance quote from days to hours.

Delivered an enterprise information strategy for a healthcare provider in 14 weeks, including immediate opportunities for process improvement and significant savings in operations.

Application Modernization

Intellective's method for Application Modernization utilizes our experience and methodologies to make the best use of what you have today.

One recent example of a massive modernization effort replaced over 40 legacy systems. Not only did we replace the aging custom-built systems, we took the opportunity to create a shared

Replaced 47 individual systems with a global shared service platform (IBM Datacap, IBM Content Collector, IBM Case Manager, Intellective Unity) hosting over 400 million documents and 2 million cases

service center and assist the customer in implementing DevOps, process analytics and improved application monitoring. This enabled the customer to centralize the global operations of business-critical systems, instead of requiring dedicated teams in each country.

We have extensive experience with a broad range of information management tools, such as content and process analytics, robotic process automation (RPA), and modern AI techniques like machine learning. Combined with our deep knowledge of development practices, this experience allows us to identify unique and creative approaches to modernization. We believe that while a given technology may not be the destination, it may facilitate the journey. RPA is a perfect example – robots can be used to move simple data from one system to another, removing the need for

integrating a migration or ETL tool, and then be decommissioned afterwards. Intellective also specializes in helping move our customers to the cloud. We have experience in SaaS and PaaS implementations, including IBM Automation cloud offerings, building out or extending case solutions to Box, and pure “Cloud” modernization on platforms such as AWS and Azure.

IBM Automation

In our longstanding history with IBM automation products, we have installed and configured over 100 IBM content and process systems and our experts have more than 100 IBM certificates and badges, including a recognized IBM Champion in automation: IBM’s recognition of the leading expert in a given field.

Intellective has extensive experience creating custom process for customers in the following solutions:

- IBM Datacap- We replaced a dozen siloed scan instances with a shared services platform on IBM Datacap for a leading healthcare processor.
- IBM Case Manager- Our implementations have won three workflow coalition awards (WfMC) in the past 5 years.
- Unity for Salesforce-We offer installation, and customization for this new solution to allow customers to bring the full power of IBM Automation to their Salesforce users.
- Watson- Intellective specializes in creating custom solutions for customers that enhance Watson applications.

Process, Content and Case Migration

In addition to IBM platforms, we have extensive experience in the leading commercial and Open Source content and process platforms. We have migrated to/from Documentum, Pega, SharePoint, Alfresco, OpenText, Box and many more. Intellective has the unique ability to bring our Interchange product to bear on complex migrations. Our services engagements have included migrating over half a billion documents

Delivered solutions for the 1st, 8th, 9th, and 12th largest banks in the world.

using Interchange, one-click moves from IBM BPF to IBM Case Manager, and case management migrations covering millions of active and archived cases.

Application Development

Intellective has development centers offshore in India and Eastern Europe, in addition to offices across the United States. We offer full-stack, full lifecycle capabilities on both .Net and Java stacks, to be deployed on premise, in the cloud or in a hybrid model. We have written many custom applications for customers, including IBM’s Intellectual Property Management Platform. Intellective has experienced application development resources on platforms and products as diverse as Box, Alfresco, SAP, Peoplesoft and Salesforce. Our Salesforce expertise can be seen in our own Unity for Salesforce product (link or embed video).

Data Capture and Classification

Intellective consultants have in-depth experience translating unstructured content into structured data for automated information management and intelligence. Intellective has implemented state of the art intake solutions where unstructured content is captured and secured, useful data elements are identified and captured using automated recognition, artificial intelligence and machine learning capabilities. The data captured is also verified against external systems for further intelligence and usage. At Intellective, we’ve used IBM’s Datacap suite, BIS’ Grooper product, Kofax and other open source intelligence extracting tools to integrate technology innovations into comprehensive capture solutions.

Analytics and Enterprise Search (Information Intelligence)

Intellective consultants have extensive experience providing enterprise business transformation and application modernization. The data obtained from supporting this transformation process flows naturally into enterprise search and information intelligence. Unity Intelligence Engine (UIE) extracts information from different locations, with support for a large number of content, process, and data sources.

In addition to Enterprise Search, our Professional Services teams have experience to guide you through enabling your enterprise process data into real-time dashboards. These views are not simply static reports: our analytics allow users to 'Action' their business processes directly from the dashboard view. These analytics and visualizations allow businesses to continuously improve their processes and key business metrics that result in measurable operational cost savings.

Learn how Intellective can help your company achieve its vision.

Contact our experts at:
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Or visit us on the web at:
www.intellective.com