



## Chubb Insurance

### Global Insurance Underwriting and Claims

Chubb partnered with Intellective to replace aging operational applications and create a consistent claims and underwriting solution across all insurance lines. With complex requirements including deployment to 54 countries in over a dozen languages, enforcing an array of country-specific rules and systems of record, Chubb chose Intellective for their deep industry knowledge, experience in enterprise-class solutions, and the clear advantage brought by the Unity product suite.

Chubb Insurance is one of the world's largest multiline property and casualty insurers. With more than \$94B in assets, 20,000 employees and operations in 54 countries. They provide commercial, personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance, and life insurance to a diverse group of clients.

After making numerous key acquisitions over the last 4 years and realizing very high organic growth, Chubb was faced with aging operational systems which could not keep pace with their diverse, global business. It was essential that the aging 13+ year old systems and infrastructure be replaced with a contemporary solution able to support their aggressive growth.

# Intellective Unity and IBM Case Manager

## Consolidating management of content, data and process.

Intellective Unity, with its seamless ability to manage content, processes, and data, allowed Chubb to deliver a consistent user experience across multiple lines of business in 54 countries and a dozen languages.

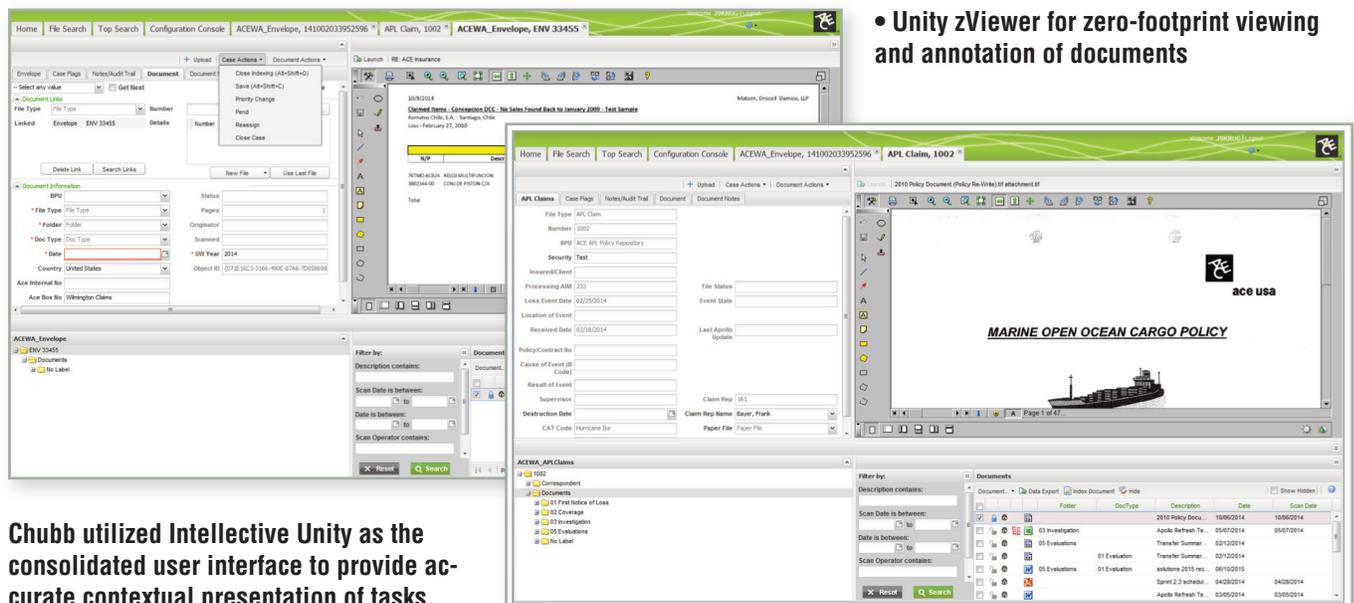
The new solution needed to be extensible, content driven, and easily deployed and supported across 54 countries in multiple languages, with effective, performance integration to country-specific systems of record.

Chubb required a solution partner with the products and experience to deliver future-proof solutions in their competitive global market. They turned to Intellective for their expertise in insurance, excellence in deployment of enterprise solutions, knowledge of Content and Case Management platforms, and the advantages of the Intellective Unity Suite.

The Unity Suite was leveraged for the following capabilities:

- Instant Integration to more than 50 Chubb Systems
- Consolidated Search across all Chubb Systems of Record
- Rapid deployment of new Line of Business solutions
- Consistent method for access of business case data
- The Unity user interface as the flexible, configurable and consistent method of access to Chubbs information
- Unity Interchange for migration and Synchronization of more than 50 legacy repositories

- Unity zViewer for zero-footprint viewing and annotation of documents



Chubb utilized Intellective Unity as the consolidated user interface to provide accurate contextual presentation of tasks, content and data. Unity provides the consistent interface for users in 54 countries, consolidating data from more than 50 source systems. In addition, they are using Unity Interchange for data migrations, synchronization, and evaluation to consolidate those systems.

The contextual display of information from multiple Chubb systems is easily handled by Unity the Unity Suite of products. Each user experience provides appropriate context to support informed decisions while enforcing source system security requirements.

The new solution has resulted in several key benefits including reduced maintenance costs, better operational efficiency, enhanced security, and ultimately better compliance to industry regulations.

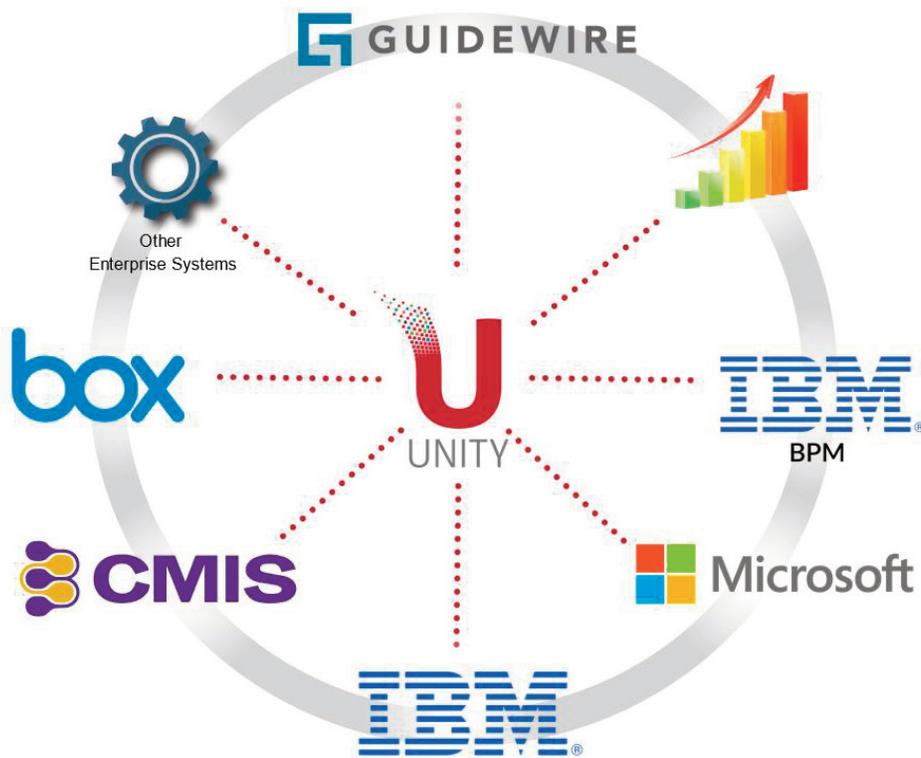
The capabilities of Unity allow Chubb to deploy a consistent user experience across countries and lines of business, paving the way for centralized and cross-functional training, and role consolidation across multiple countries and languages.

Chubb leverages Intellective Unity for it's ability to deliver transparent access to a consistent user experience across multiple countries and languages



" We have developed a fantastic application with Intellective Unity and Interchange together with IBM case manager and ECM. We are standardising our core underwriting processes which are enabling us to include our recent acquisitions into the ACE operational and systems landscape whilst eliminating re-keying and improving data quality. This is a real operational efficiency improvement for Chubb."

*Matt Phillips, CIO - AOG  
- Chubb Insurance*



# The Intellective Unity Suite

Providing access to any system, any platform, in one unified view.

Develop complex business solutions quickly by configuring screen layouts to contain data aggregated from Salesforce, MS Dynamics, and multiple Content and Process repositories such as IBM, EMC, OpenText, SAP, and SharePoint.

Intellective nity's unique aggregation technology maps and transposes different data types and names from multiple data sources to display seamlessly in one screen layout. Plug-in entitlement systems to control what a user can see and do even when data and content originates from multiple sources, each with separate security and source schemas.

panels, or grids with multiple layouts that are logically configured for different lines-of-business and roles. Search results are well-organized through simple row and column presentations, tabbed search views, virtual category folders, and business objects. All presentations are created automatically by simply configuring the layouts and searches—no development is required!

Number	File Type	Security	Insured/Client	Processing All	Status	Loss Event Date	Claim Rep Name
JY14J0040331	APL, Claim	ACE USA CLAIMS	GOODMAN TANK LK...	619		01/29/2014 12:00 AM	Washington, Craig
JY14J0040497	APL, Claim	TEERING	SCHOOL DISTRICT O...	450		01/29/2014 12:00 AM	Kemgen, Lisa
JY14J00403375	APL, Claim	ACE USA CLAIMS	ST. JAMES RESTAUR...	450		01/24/2014 12:00 AM	Wardemuth, Natalie
JY14J0044605	APL, Claim	ACE USA CLAIMS	URBANAMERICA AD...	632		01/24/2014 12:00 AM	
JY14J0040755	APL, Claim	ACE USA CLAIMS	CLARION PARTNERS...	632		01/23/2014 12:00 AM	Yaker, Stephen
JY14J0038036	APL, Claim	ACE USA CLAIMS	J P MORGAN INVEST...	632		01/23/2014 12:00 AM	Waters, Felicia
JY14J0025025	APL, Claim	ACE USA CLAIMS	OLDE CITY ABSTRA...	487		01/21/2014 12:00 AM	
JY14J0035912	APL, Claim	ACE USA CLAIMS	TA CORPORATE HDL...	233		01/21/2014 12:00 AM	Wardemuth, Carl
JY14J0043109	APL, Claim	ACE USA CLAIMS	TEMPLE UNIVERSITY...	450		01/21/2014 12:00 AM	
JY14J0034452	APL, Claim	ACE USA CLAIMS	MONTRORSE AREA S...	633		01/20/2014 12:00 AM	Frederick, Nancy
JY14J0033143	APL, Claim	ACE USA CLAIMS	GF MANAGEMENT, I...	786		01/17/2014 12:00 AM	Crocker, Greg
JY14J0031471	APL, Claim	ACE USA CLAIMS	HABITAT FOR HUMA...	233		01/17/2014 12:00 AM	Byer, Derek
JY14J0031988	APL, Claim	ACE USA CLAIMS	MICHAEL BAKER CO...	450		01/17/2014 12:00 AM	Camme, Alison
JY14J0040942	APL, Claim	ACE USA CLAIMS	MARIA GABLERBERG...	638		01/16/2014 12:00 AM	Anderson, Stephanie
JY14J0034276	APL, Claim	ACE USA CLAIMS	NEW KENSINGTON A...	633		01/16/2014 12:00 AM	Schneider, William
JY14J0021253	APL, Claim	ACE USA CLAIMS	AUTOORILL GROUP...	632		01/15/2014 12:00 AM	Waters, Felicia
JY14J0033484	APL, Claim	ACE USA CLAIMS	JEFFERSON HEALTH...	450		01/15/2014 12:00 AM	Gonzalez, Mayra
JY14J003332	APL, Claim	ACE USA CLAIMS	KINDRED HEALTHCA...	786		01/14/2014 12:00 AM	Huang, Lei
JY14J00403010	APL, Claim	ACE USA CLAIMS	POWER SOURCE REP...	233		01/14/2014 12:00 AM	Freeseberg, Craig
JY14J0023430	APL, Claim	ACE USA CLAIMS	HARDINGER TRANSF...	560		01/13/2014 12:00 AM	
JY14J0020085	APL, Claim	ACE USA CLAIMS	NEW HOPE SOLEBU...	633		01/13/2014 12:00 AM	Frederick, Nancy
JY14J0024651	APL, Claim	ACE USA CLAIMS	WAKEFERN FOOD C...	479		01/13/2014 12:00 AM	

## Unify your Data with Unity Suite

Delivery timelines create a tension between business operations and IT. Overwhelming market demand means deploying solutions quickly, and tightly integrating them with existing business systems. IT departments have long struggled with writing reliable code to extract, transform, integrate and exchange data to and from the necessary internal and external systems.

## Instant Integration

Unity integrates Business and IT systems; Line-of-Business applications, ECM repositories, CRMs, ERPs, Process Management, File Shares, and more, including:

- EMC Documentum
- IBM BPM/Lombardi
- IBM ImagePlus
- SharePoint
- Relational Databases
- IBM Content Manager
- CMIS
- MS Dynamics 365
- Alfresco
- Mainframe Legacy Systems
- FileNet P8
- Salesforce
- OpenText
- File Shares
- FileNet Image Services
- PeopleSoft
- CMOD
- Box
- jBPM

## Unified Contextual Views

Organizations can configure layouts for a cohesive, comprehensive view of data and documents. Business objects and scenarios can be modeled based on consolidated information returned from single or iterative searches. Results are presented in a single merged search result organized into virtual folders, business objects, property

Previously, integration across disparate platforms and repositories required custom integration to each system and for each target line of business. Unity provides immediate access to the information your business needs, across diverse information silos—mainframe applications, databases, IBM, FileNet, Documentum, SharePoint, file shares, email, etc.

## For more information

For more information on how Intellective and Unity can help your company achieve its vision, please contact your Intellective representative or Business Partner, or visit: [www.intellective.com](http://www.intellective.com)

**Intellective**  
470 Wald Suite 100  
Irvine, CA 92618, USA  
Phone: 949.502.0090  
E-mail: [sales@intellective.com](mailto:sales@intellective.com)