Fortune Global 500 Insurance Company

Global Insurance Underwriting and Claims

This leading insurance company partnered with Intellective to replace aging operational applications and create a consistent claims and underwriting solution across all insurance lines. With complex requirements including deployment to 54 countries in over a dozen languages, enforcing an array of country-specific rules and systems of record they needed a company that could tackle it all. This insurance company chose Intellective for their deep industry knowledge, experience in enterprise-class solutions, and the clear advantage brought by the Unity product suite.

This insurance company is one of the world's largest multi-line property and casualty insurers. With more than $94B in assets, 20,000 employees and operations in 54 countries. They provide commercial, personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance, and life insurance to a diverse group of clients.

After making numerous key acquisitions over the prior 4 years and realizing very high organic growth, they were faced with aging operational systems which could not keep pace with their diverse, global business. It was essential that the aging 13+ year old systems and infrastructure be replaced with a contemporary solution, and able to support their aggressive growth.

intellective®
A VEGA COMPANY

Intellective Unity and IBM Case Manager

## Consolidating management of content, data and process.

Intellective Unity, with its seamless ability to manage content, processes, and data, allowed this Fortune Global 500 Insurance Company to deliver a consistent user experience across multiple lines of business in 54 countries and a dozen languages.

The new solution needed to be extensible, content driven, and easily deployed and supported across 54 countries in multiple languages, with effective, performance integration to country-specific systems of record.

This company required a solution partner with the products and experience to deliver future-proof solutions in their competitive global market. They turned to Intellective for their expertise in insurance, excellence in deployment of enterprise solutions, knowledge of content and case management platforms, and the advantages of the Intellective Unity.

Unity was leveraged for the following capabilities:

- Instant Integration and consolidated search across more than 50 systems
- Rapid deployment of new Line of Business solutions
- Consistent method for access of business case data
- The Unity user interface as the flexible, configurable and consistent method of access to information
- Unity Interchange for migration and synchronization of more than 50 legacy repositories
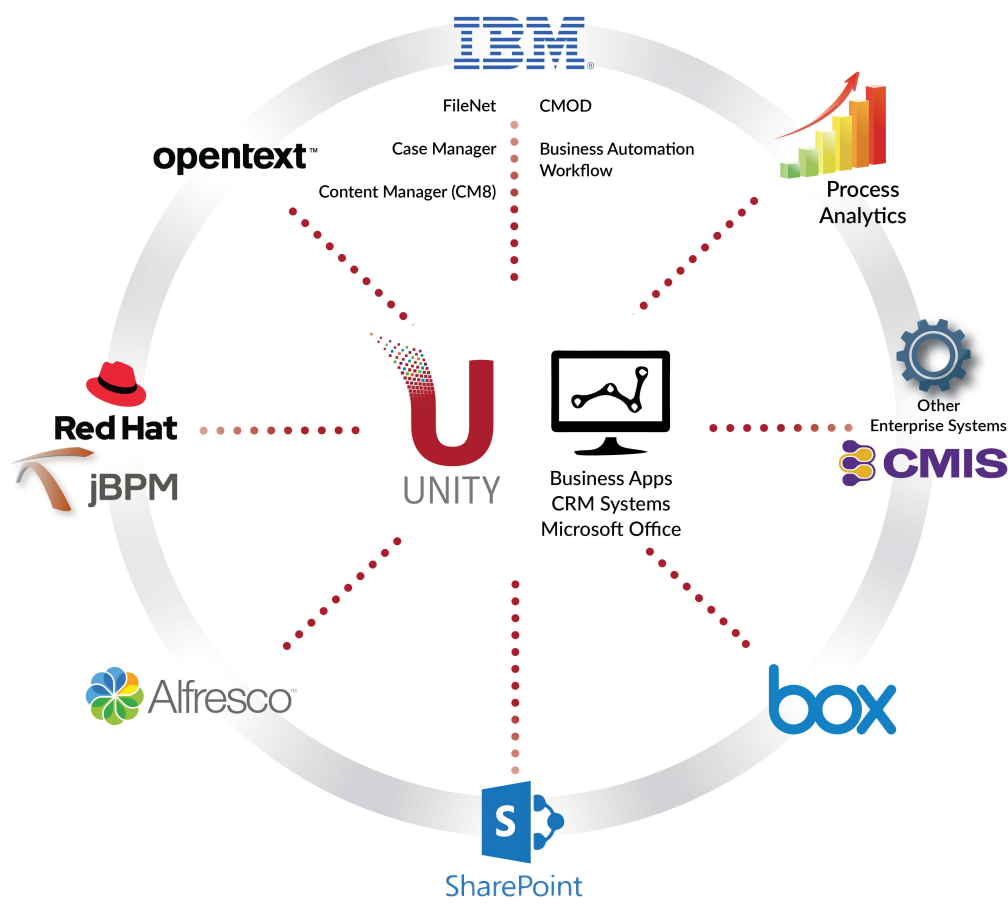- An embedded viewer for zero-footprint viewing and annotation of documents
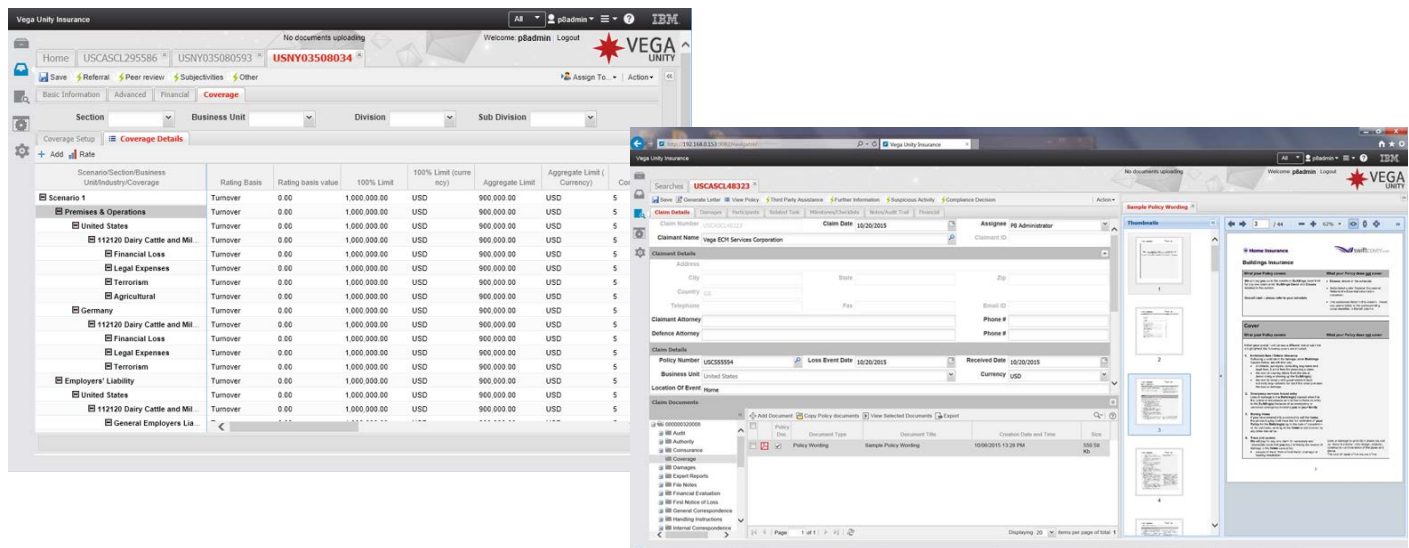
This Insurance company utilized Intellective Unity as the consolidated user interface to provide accurate contextual presentation of tasks, content and data. Unity provides the consistent interface for users in 54 countries, consolidating data from more than 50 source systems. In addition, they are using Unity Interchange for data migrations, synchronization, and evaluation to consolidate those systems.

The contextual display of information from multiple systems is easily handled by Unity. Each user experience provides appropriate context to support informed decisions while enforcing source system security requirements.

The new solution has resulted in several key benefits including reduced maintenance costs, better operational efficiency, enhanced security, and ultimately better compliance to industry regulations.

The capabilities of Unity allow the business to deploy a consistent user experience across countries and lines of business, paving the way for centralized and cross-functional training, and role consolidation across multiple countries and languages.

intellective®
A VEGA COMPANY

This major insurance company leverages Intellective Unity for it's ability to deliver transparent access to a consistent user experience across multiple countries and languages

IBM
FileNet | CMOD
Case Manager | Business Automation Workflow
Content Manager (CM8)

opentext™

Red Hat
jBPM

Alfresco™

U
UNITY

Business Apps
CRM Systems
Microsoft Office

SharePoint

Process Analytics

Other Enterprise Systems

CMIS

box

"We have developed a fantastic application with Intellective Unity and Interchange together with IBM case manager and ECM. We are standardizing our core underwriting processes which are enabling us to include our recent acquisitions into the ACE operational and systems landscape whilst eliminating re-keying and improving data quality. This is a real operational efficiency improvement for us."

intellective ®
A VEGA COMPANY

Intellective Unity

Providing access to any system, any platform, in one unified view.

Intellective Unity empowers users to seamlessly search for and manage documents, tasks, and data across multiple ECM and BPM systems, whether on-premises or in the cloud, right from within your CRM systems, business applications, and MS Office.

Intellective Unity's unique aggregation technology maps and transposes different data types and names from multiple data sources to display seamlessly in one screen layout. Plug-in entitlement systems to control what a user can see and do even when data and content originates from multiple sources, each with separate security and source schemas.

panels, or grids with multiple layouts that are logically configured for different lines-of-business and roles. Search results are well organized through simple row and column presentations, tabbed search views, virtual category folders, and business objects. All presentations, are created automatically by simply configuring the layouts and searches-no development required!
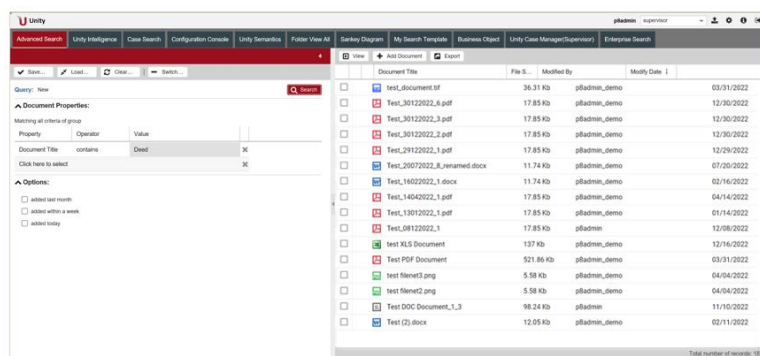
Unify your Data with Unity Suite

Delivery timelines create a tension between business operations and IT. Overwhelming market demand means deploying solutions quickly, and tightly integrating them with existing business systems. IT departments have long struggled with writing reliable code to extract, transform, integrate and exchange data to and from the necessary internal and external systems.

Instant Integration

Unity integrates Business and IT systems; Line-of-Business applications, ECM repositories, CRMs, ERPs, Process Management, File Shares, and more, including,

- IBM FileNet P8
- IBM Business Automation Workflow
- IBM Case Manager
- OpenText
- Red Hat Process Automation Manager/ jBPM
- Alfresco
- SharePoint

- Box
- CMIS repositories
- IBM Content Manager on Demand (CMOD)
- IBM CM8
- Relational Database Services
- Salesforce
- Microsoft Dynamics 365

Previously, integration across disparate platforms and repositories required custom integration to each system and for each target line of business. Unity provides immediate access to the information your business needs, across diverse information silos mainframe applications, databases, IBM, FileNet, SharePoint, file shares, email, etc.

For more information

For more information on how Intellective and Unity can help your company achieve its vision, please contact your Intellective representative or Business Partner, or visit: www.intellective.com

Intellective

Phone: 949.502.0090
E-mail: sales@intellective.com

Unified Contextual Views

Organizations can configure layouts for a cohesive, comprehensive view of data and documents. Business objects and scenarios can be modeled based on consolidated information returned from single or iterative searches. Results are presented in a single merged search result organized into virtual folders, business objects, property

intellective®
A VEGA COMPANY